

ITR0002-US

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:

MATT TAYLOR ET AL.

Serial No. 09/582,310

Filed: June 23, 2000



Art Unit: 2763

Examiner: Unknown

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For: A SYSTEM AND METHOD FOR OPTIMIZING ENVIRONMENTS TO FACILITATE AGENT PROCESSES"

Assistant Commissioner for Patents
U.S. Patent and Trademark Office
Washington, D.C. 20231

#5

INFORMATION DISCLOSURE STATEMENT

Sir:

In accordance with the requirements of 37 CFR §§ 1.56, 1.96-1.97 and MPEP § 609, applicants, through their attorneys, hereby bring to the attention of the Examiner the references listed on the attached Form PTO-1449. A copy of the references are enclosed for the convenience of the Examiner.

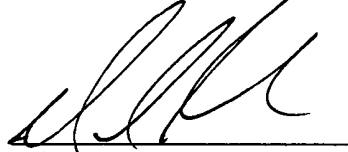
The enclosed references were cited in the International Search Report on applicant's international patent applications and applicants' co-pending U.S. Patent Appln. S.N. 09/131,313 filed August 7, 1998, and are believed relevant for at least that reason. Copies of the International Search Reports are also enclosed.

The above information is presented so that the Patent and Trademark Office may, in the first instance, determine any materiality thereof to the claimed invention. See 37 C.F.R. 1.104(a) and 1.106(b) concerning the PTO duty to consider and use any such information. It is

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respectfully requested that the information be expressly considered during the prosecution of this application, and that the references be made of record therein and appear among the "References Cited" on any patent to issue therefrom.

Respectfully submitted,



Michael D. Bednarek
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Dated **March 5, 2001**

Document #: 1115709 v.1

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INFORMATION DISCLOSURE CITATION

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U.S. PATENT DOCUMENTS

*EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	INDEXING DATE IF APPROPRIATE
	4,224,769	09/30/80	Ball et al.	52	36	06/12/80
	4,602,817	07/29/86	Raffery	297	440	05/13/83
	4,771,583	09/20/88	Ball et al.	52	221	12/04/85
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	5,103,741	04/14/92	Grund et al.	108	50	07/29/91
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	5,239,460	08/24/93	LaRoche	705	11	01/03/94
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	5,403,232	04/04/95	Helm et al.	454	230	05/10/93

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	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

			Copies of International Search Reports.

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*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

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	5,511,348	04/30/96	Cornell et al.	52	239	10/08/91
	5,530,435	06/25/96	Toms et al.	340	825.070	12/09/93
	5,587,935	12/24/96	Brooks et al.	364	578	12/23/91
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	5,732,200	03/24/98	Becker et al.	395	114	10/04/96
	5,765,038	06/09/98	Flannery et al.	395	610	04/26/96
	5,790,847	08/04/98	Fisk et al.	395	604	05/23/94
	6,041,166	03/21/00	Hart et al.	709	238	07/05/96
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	5,874,955	02/23/99	Rogowitz, et al.	345	339	03/12/96
	6,052,669	04/18/00	Smith, et al.	705	26	06/06/97

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